



## DISCLOSURES

### IN TERMS OF THE FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT 37 OF 2002

#### PARTICULARS OF FINANCIAL SERVICES PROVIDER

Moneyline Financial Services (Pty) Ltd ("Moneyline") is an authorised financial services provider ("FSP") in terms of the Financial Advisory and Intermediary Services Act 37 of 2002 ("FAIS Act"). Moneyline receives variable commissions and other fees in respect of the intermediary services that it renders.

Registered Name: Moneyline Financial Services (Pty) Ltd  
Trading Name: Moneyline Financial Services  
Legal Status: Private Company  
FSP Number: 46068  
Registration Number: 1998/020799/07  
Physical Address: 3rd Floor, President Place, Corner Jan Smuts Avenue & Bolton Road, Rosebank, 2196  
Postal Address: P.O. Box 2424, Parklands, 2121  
Telephone Number: 086 099 4162  
Fax: 086 606 2132  
Website: www.net1.com  
Key Individual: Estian Muller  
E-mail Address: estian.muller@net1.com  
Compliance Officer: Janie Marx (CO No. 7351)  
E-mail Address: janie.marx@net1.com

Moneyline carries professional indemnity insurance cover and accepts responsibility for the actions of its authorised representatives.

Moneyline is authorised to render the following intermediary services:

- 1) Long-term deposits (exceeding 12 months)
- 2) Short-term deposits (12 months or less)

#### PARTICULARS OF PRODUCT SUPPLIER

The EasyPay Everywhere Card programme is brought to you by Moneyline Financial Services (Pty) Limited, a subsidiary of Net1 Applied Technologies South Africa (Pty) Limited, with banking services provided by Grindrod Bank Limited, an authorised FSP.

Registered Name: Grindrod Bank Limited  
Trading Name: Grindrod Bank Limited  
Physical Address: 5 Arundel Close, Kingsmead Office Park Durban 4000  
Postal Address: P.O. Box 3211, Durban, 4001  
Telephone Number: 031 333 6600  
Fax: 031 571 0505  
Website: www.grindrodbank.co.za  
Compliance Department: 031 333 6637

Moneyline does not have any direct or indirect financial interest in the product supplier.

#### COMPLAINTS RESOLUTION PROCESS

Should you have any FAIS-related complaint, lodge your complaint in writing via post or fax to Moneyline (see details above).

Should you be dissatisfied with Moneyline's response to your complaint, you can contact the FAIS Ombudsman or the Ombudsman for Banking Services within 6 months from receiving the response:

##### FAIS Ombudsman:

Postal Address: P.O. Box 74571, Lynnwood Ridge, Pretoria, 0040  
Telephone: 012 470 9080  
E-mail Address: info@faisombud.co.za  
Website: www.faisombud.co.za

##### Ombudsman for Banking Services:

Postal Address: P.O. Box 5728, Johannesburg, 2000  
Telephone: 086 066 2837 / 011 712 1800  
E-mail Address: info@obssa.co.za  
Website: www.obssa.co.za